

Sport Weave PT Warranty

The manufacturer provides a basic warranty against defects in materials and workmanship. The warranty period starts on the date of purchase from Centaur Floor Systems. The warranty period for Sport Weave PT is 7 years, limited as specified below.

The warranty is valid only when the material is used for the purpose intended, and installed and maintained strictly in accordance with installation, cleaning and maintenance instructions available on centaurfloors.com or by calling our office at 800-536-9007

On fibered products, this warranty does not cover cuts, burns, shedding, pilling, staining, soiling, matting of fiber, fading or flattening of the pattern, or fiber loss due to abnormal use or application. Fiber loss is defined as pile reduction that exceeds 15% in any one area, or to the point the backing is showing through to the top of the product. This warranty does not cover nosing or seaming. The obligation under this warranty is limited to the original user and to the replacement, repair, or pro-rated refund of said products. The labor costs of removing and/or re-installing replacement materials and associated freight costs are not part of this warranty.

In order to make a claim on the warranty, send detailed photographs of the problem area to your sales representative, or mail copies to:

Centaur Floor Systems
963 North San Marcos Road
Santa Barbara, CA 93111

If materials are requested for inspection to obtain this warranty, materials must be returned freight prepaid. Freight charges will be credited when goods are deemed warrantable. The manufacturer reserves the right to determine final warranty coverage.